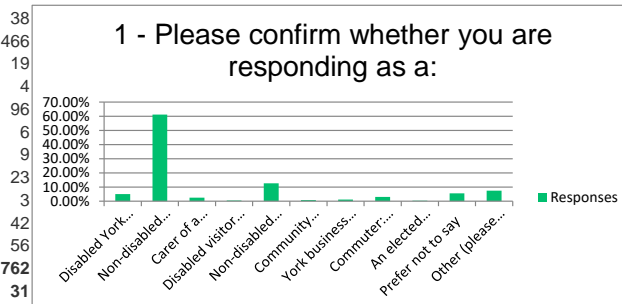


**Summary of the consultation taken from the worksheets in this spreadsheet.**

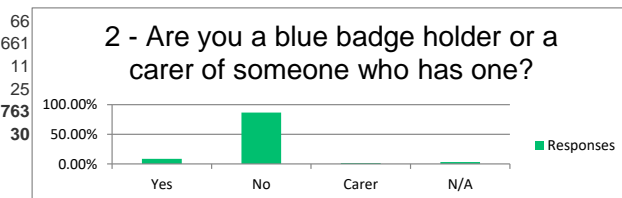
*In total there were 793 responses, of which 37 were hard copies sent in. Compared to other surveys, officers say this was a very good return*

Disabled York resident	4.99%
Non-disabled York resident	61.15%
Carer of a disabled person	2.49%
Disabled visitor to York	0.52%
Non-disabled visitor to York	12.60%
Community organisation	0.79%
York business owner	1.18%
Commuter: working in the city	3.02%
An elected member or parish council	0.39%
Prefer not to say	5.51%
Other (please specify)	7.35%
<b>Answers</b>	<b>762</b>
<b>Skipped</b>	<b>31</b>



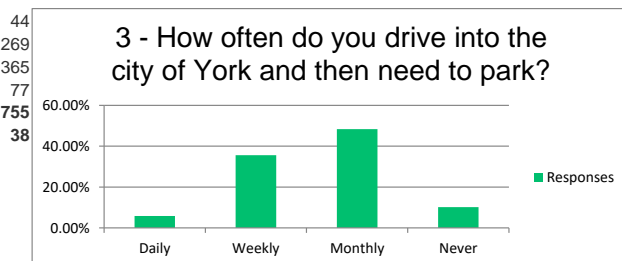
**Non-disabled disabled or carer of** **73.75%**  
**8.00%**

Yes	8.65%
No	86.63%
Carer	1.44%
N/A	3.28%
<b>Answers</b>	<b>763</b>
<b>Skipped</b>	<b>30</b>

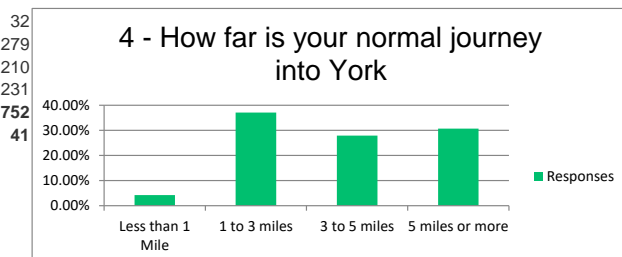


**Non-disabled disabled or carer of** **86.63%**  
**10.09%**

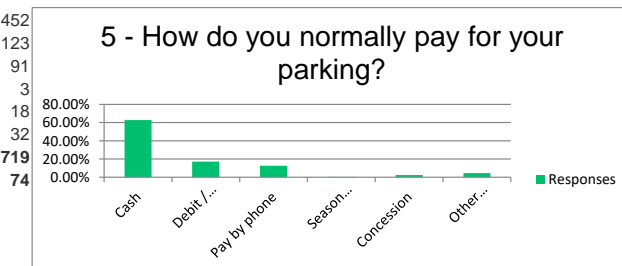
Daily	5.83%
Weekly	35.63%
Monthly	48.34%
Never	10.20%
<b>Answers</b>	<b>755</b>
<b>Skipped</b>	<b>38</b>



Less than 1 Mile	4.26%
1 to 3 miles	37.10%
3 to 5 miles	27.93%
5 miles or more	30.72%
<b>Answers</b>	<b>752</b>
<b>Skipped</b>	<b>41</b>

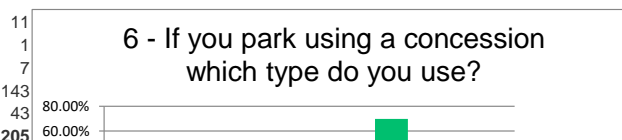


Cash	62.87%
Debit / Credit Card	17.11%
Pay by phone	12.66%
Season Ticket	0.42%
Concession	2.50%
Other (please specify)	4.45%
<b>Answers</b>	<b>719</b>
<b>Skipped</b>	<b>74</b>

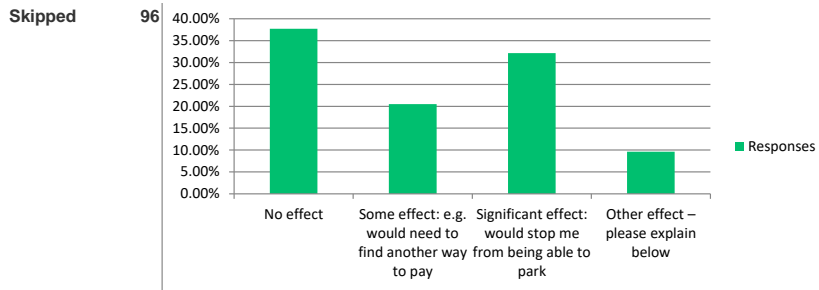


So from this we can assume that those paying by cash are the ones that were most motivated to respond to this, however with a just under 30% of responders paying by digital means this is still a reasonable number wanting to see the cash option available.

Household permit	5.37%
HMO permit	0.49%
Visitor permit	3.41%
Minster Badge	69.76%
Other (please specify)	20.98%
<b>Answers</b>	<b>205</b>





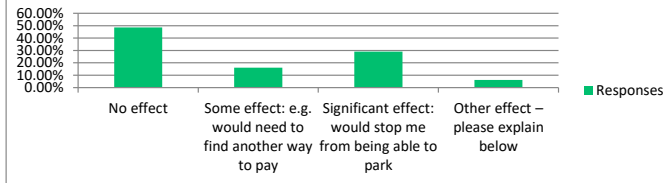


**Summary of comments**

Comments not as strongly felt but saying cash is easier and cheaper to use citing the cost of using the app and lack of options if the network (App and card payments) goes down.

No effect	48.62%
Some effect: e.g. would need to find another way to pay	16.11%
Significant effect: would stop me from being able to park	29.03%
Other effect – please explain below	6.24%
<b>Answers</b>	<b>689</b>
<b>Skipped</b>	<b>104</b>

**11 - How would removing the option to pay cash at council on-street ticket machines in areas such as residential parking affect you?**



**Summary of comments**

Nearly all of the comments are negative towards removing cash as citing problems with the App and the cost of using it, referring to the convenience fee.

Yes	21.16%
No	73.58%
Don't know	5.26%
Tell us why	
<b>Answers</b>	<b>704</b>
<b>Skipped</b>	<b>89</b>

**12 - Do you support the decision for parking meters to move to cashless payment methods only?**



**13 - Do you have any other comments about the council parking ticket machines?**

<b>Answered</b>	<b>385</b>
<b>Skipped</b>	<b>408</b>

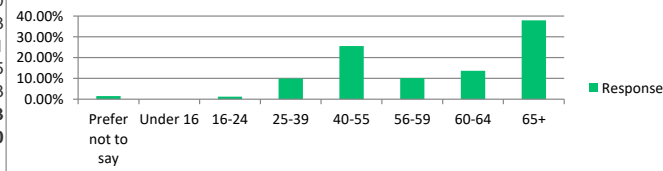
**Summary of comments**

While the comments are many there is a general view to retaining cash use and at least card use in machines and not wanting to solely rely on an App and observations for older people struggling with card and contactless options

**Equality questions**

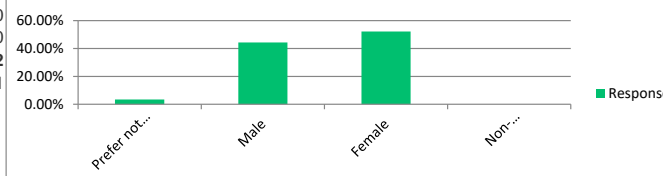
Prefer not to say	1.49%
Under 16	0.00%
16-24	1.24%
25-39	9.93%
40-55	25.56%
56-59	10.17%
60-64	13.65%
65+	37.97%
<b>Answers</b>	<b>403</b>
<b>Skipped</b>	<b>390</b>

**Your age: (please select the appropriate range)**

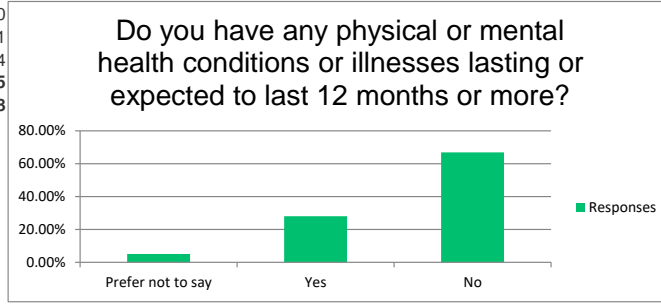


Prefer not to say	3.48%
Male	44.28%
Female	52.24%
Non-binary/Gender Variant	0.00%
<b>Answers</b>	<b>402</b>
<b>Skipped</b>	<b>391</b>

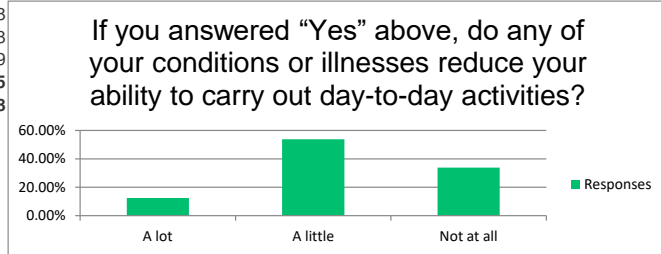
**Your Gender:**



Prefer not to say	5.06%	20
Yes	28.10%	111
No	66.84%	264
<b>Answers</b>		<b>395</b>
<b>Skipped</b>		<b>398</b>



A lot	12.41%	18
A little	53.79%	78
Not at all	33.79%	49
<b>Answers</b>		<b>145</b>
<b>Skipped</b>		<b>648</b>



Prefer not to say	4.37%	17
Yes	32.39%	126
No	63.24%	246
<b>Answers</b>		<b>389</b>
<b>Skipped</b>		<b>404</b>

