

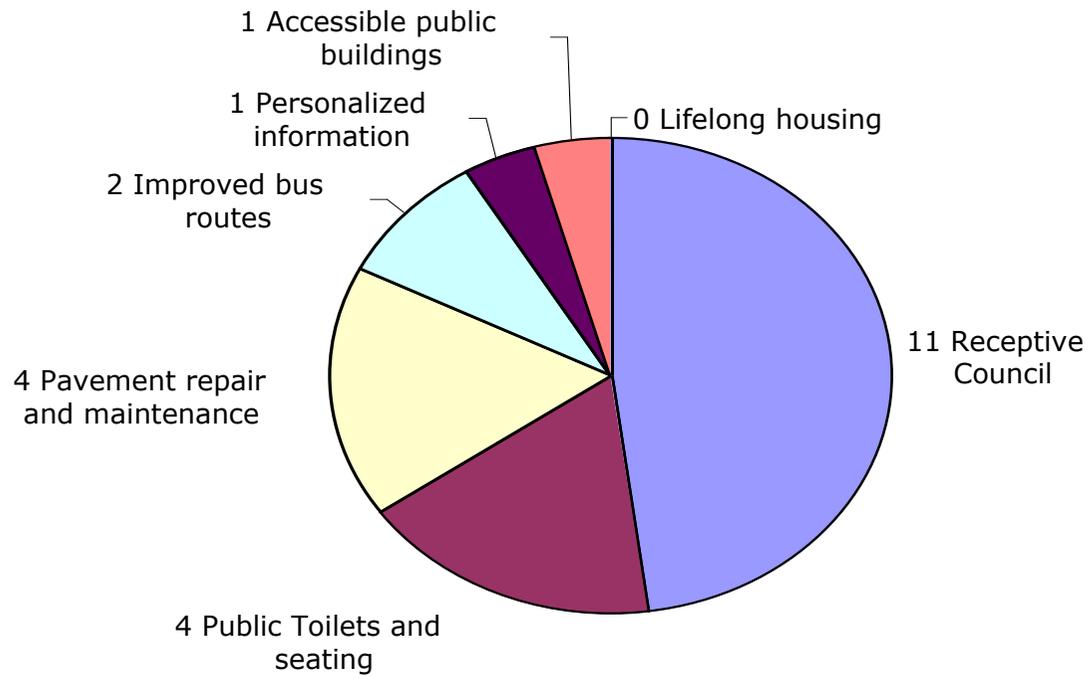
SOCIAL INCLUSION WORKING GROUP QUESTION

**YOPA Public Meeting Mon 19 May 2008
Central Methodist Church**

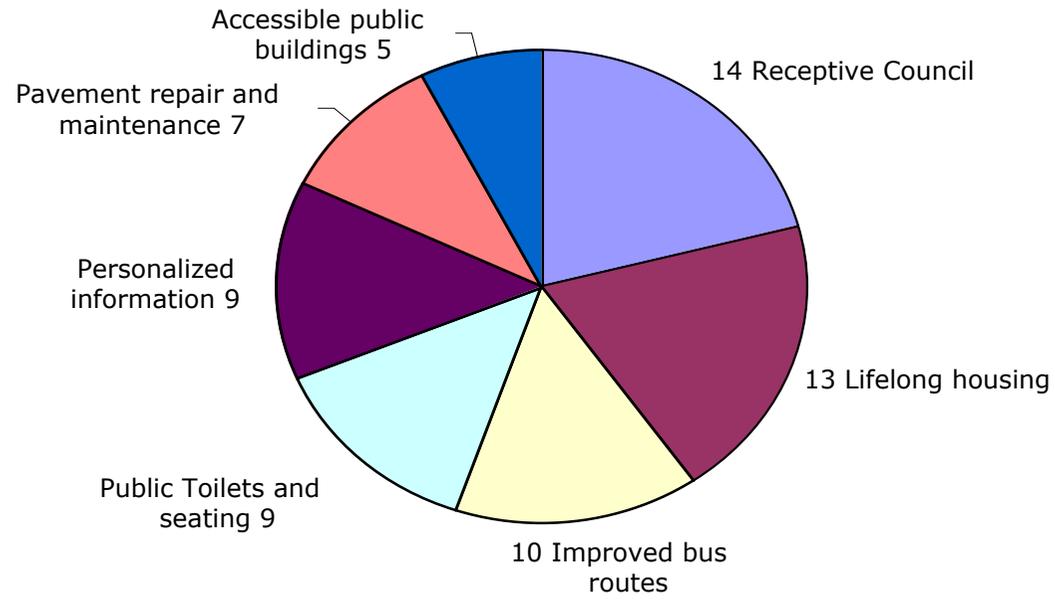
**Priority votes in small group discussion based on the Age-Friendly
York proposal
submitted to the Council by YOPA earlier this year.**

21 returns

First Choices



Top three choices



FIGURES on which the pie charts are based

	1st CHOICE	2 nd	3 rd	4 th	5 th	6 th	7 th	TOP 3	BOTTOM 4
Pavement repair and maintenance; gully and drain cleaning; clearing of footpaths in icy weather	4	2	1	4	4	5	0	7	13
Accessible public buildings; shopkeepers to take responsibility for interior access (Braille on lifts, etc)	1	1	3	3	3	1	3	5	10
Improved bus routes and driver consideration	2	3	5	2	4	2	1	10	9
Lifelong housing	0	8	5	4	0	2	0	13	6

<p>I Increase in the number of public toilets (& attended ones) and public seating; shops to make toilets available</p>	4	3	2	2	1	5	3	9	11
<p>Friendly and personalized information - not automated systems</p>	1	4	4	1	4	1	5	9	11
<p>A Council that seeks and respects older people's opinions and puts them into policy and practice</p>	11	3	0	1	3	2	0	14	6

Questions, small group discussions, and results put together by Sue Lister, YOPA
 Pie charts and advice gratefully received from Darren Reed, Sociology Dept, University of York

<p style="text-align: center;">THE FOLLOWING WERE ADDED BY INDIVIDUAL MEMBERS IN SMALL GROUP DISCUSSIONS (not ranked with the other issues)</p>		
1. Staff training in how "disabling" policies and services affect older people with disabilities	2. Staff training in awareness of diverse racial customs and traditions and what that means for older people in today's multi-ethnic community	3. Gay friendly staff training across all Council services especially in nursing homes, day care, etc
4. Staff training in awareness of diverse faiths, beliefs and religious customs across all Council services especially those dealing with older people	5. Policy consultation which always automatically includes representatives from the 6 strands	6. Special Needs Housing
7. Leaflets & written information, not web-based	8. Interchangeable bus tickets for those under 60	9. Street parking
10. Alternative access to services for service users - video links, home visits, more publicity	11. Outer, circular, bus routes	12. Air quality - limit lorries in city centre to after 6 pm and before 8 am
13. Ticket system in banks & post offices, and more seating (to avoid standing in queues)	14. A place to worship for Hindu and Sikh communities in York (weekly prayer + social gatherings)	

NOTES

1. The issues were put in **rank order** and not rated according to how important they were on a scale of 1 – 5
2. There were 21 participants but the figures vary due to the additional issues raised and because some people put issues as a tie
3. We have included charts of the 1st choice and also the top 3 choices in order to give a more useful and balanced picture of what people considered important eg Lifelong Housing didn't register as a first choice, but it was rated highly in the top 3 choices
4. We have no idea where the additional issues fit into the ranking as they were added in group discussions

CONCLUSION Having a receptive Council is considered the most important factor.....in obtaining action on all the other issues!