



Housing & Community Safety Scrutiny Committee 2019/2020

No of Indicators = 30 | Direction of Travel (DoT) shows the trend of how an indicator is performing against its Polarity over time.
Produced by the Business Intelligence Hub January 2020

Annex A

			Previous Years			2019/2020						
		Collection Frequency	2016/2017	2017/2018	2018/2019	Q1	Q2	Q3	Q4	Target	Polarity	DOT
00. Council Plan Indicators	HOU246	Average number of days to re-let empty properties (excluding temporary accommodation) - (YTD)	Monthly	15.81	26.15	35.92	43.01	38.27	-	-	-	Up is Bad Red
	HM03	Net Additional Homes Provided - (YTD)	Quarterly	977	1,296	449	NC	328	-	-	-	Up is Good Neutral
	HM07	Net Housing Consents - (YTD)	Quarterly	451	1,104	1,626	NC	120	-	-	-	Up is Good Green
	CAN061	Number of new affordable homes delivered in York	Quarterly	91	74	60	24	5	-	-	-	Up is Good Red
	BW12	Energy efficiency: Average SAP rating for all Council Homes	Annual	74.36	74.28	-	-	-	-	-	-	Up is Good Neutral
	HOU102	Number of homeless households with dependent children in temporary accommodation - (Snapshot)	Quarterly	33	27	24	-	-	-	-	-	Up is Bad Green
	CSP28	Number of Incidents of ASB within the city centre ARZ	Monthly	2,175	1,934	2,059	462	459	-	-	-	Up is Bad Neutral
	CSP01	All Crime	Monthly	11,221	11,958	13,579	3,521	3,515	-	-	-	Up is Bad Red
Building Works	BW06	% of dwellings failing to meet the decent homes standard	Annual	3.87%	4.95%	-	-	-	-	-	-	Up is Bad Red
	BW06a	No of council homes in York failing to meet the decency standard	Annual	298	546	-	-	-	-	-	-	Up is Bad Red
	BW09	% of all repairs completed on time - (YTD)	Monthly	95.24%	94.41%	88.10%	86.04%	85.97%	-	-	-	Up is Good Neutral
	BW11	% of Repairs completed on first visit	Monthly	67.46%	76.90%	75.90%	79.50%	81.30%	-	-	-	Up is Good Neutral
Crime	CSP01	All Crime	Monthly	11,221	11,958	13,579	3,521	3,515	-	-	-	Up is Bad Red
	CSP12	Criminal damage (excl. 59)	Monthly	1,526	1,535	1,610	376	362	-	-	-	Up is Bad Neutral
		IQUANTA Family Grouping (Rank out of 15)	Monthly	8	8	9	6	4	-	-	-	
	CSP15	Overall Violence (Violence Against Person Def.)	Monthly	2,509	3,188	4,212	1,089	1,150	-	-	-	Up is Bad Red
		IQUANTA Family Grouping (Rank out of 15)	Monthly	4	2	4	7	6	-	-	-	
Crime Soc Raha	CSP13	NYP Recorded ASB Calls for Service	Monthly	8,860	8,225	7,474	1,758	1,695	-	-	-	Up is Bad Green



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Criminal / Anti	CSP28	Number of Incidents of ASB within the city centre ARZ	Monthly	2,175	1,934	2,059	462	459	-	-	-	Up is Bad Neutral
	Crime - Hate Crime	CSP23	Hate Crimes or Incidents as Recorded by NYP	Monthly	189	180	111	32	27	-	-	Up is Bad Neutral
			IQUANTA Family Grouping (Rank out of 15)	Monthly	6	3	5	5	7	-	-	
Homelessness	HOU101	Number of homeless households in temporary accommodation - (Snapshot)	Quarterly	62	49	66	-	-	-	-	65	Up is Bad Neutral
	HOU102	Number of homeless households with dependent children in temporary accommodation - (Snapshot)	Quarterly	33	27	24	-	-	-	-	-	Up is Bad Green
		Number of children in temporary accommodation - (Snapshot)	Quarterly	58	43	42	-	-	-	-	-	Up is Bad Green
	HOU103	Number of households for whom positive action has prevented homelessness - (YTD)	Discontinued	778	616	-	-	-	-	-	-	Up is Good Red
	HOU105	Number of households accepted as homeless and in priority need - (YTD)	Discontinued	97	90	-	-	-	-	-	-	Up is Bad Green
	HOU106	Number of 16-17 year olds accepted as homeless - (YTD)	Discontinued	0	1	-	-	-	-	-	-	Up is Bad Neutral
	HOU214	Number of people sleeping rough on a single night - (Snapshot)	Annual	18	29	9	-	-	-	-	6	Up is Bad Green
HOU251	Number of applicant households for which decisions were taken - (YTD)	Discontinued	186	166	-	-	-	-	-	-	Neutral Neutral	
Housing	CAN061	Number of new affordable homes delivered in York	Quarterly	91	74	60	24	5	-	-	-	Up is Good Red
	CAN200	Number of council homes let by direct exchange - (YTD)	Monthly	134	124	76	28	51	-	-	-	Up is Good Neutral
	HM03	Net Additional Homes Provided - (YTD)	Quarterly	977	1,296	449	NC	328	-	-	-	Up is Good Neutral
	HOU107	Number of active applicants on North Yorkshire Home Choice who are registered with CYC (Waiting List) - (Snapshot)	Quarterly	1,597	1,540	1,536	1,476	1,493	-	-	-	Up is Bad Neutral
Housing Debt and Arrears	HOU108	Current council tenant arrears as % of annual rent due - (Snapshot)	Quarterly	2.09%	2.53%	2.47%	2.75%	2.75%	-	-	-	Up is Bad Neutral
		Housemark Quartile	Annual	2	2	2	-	-	-	-	-	
	HOU224	Rent Collection Rate (%) - (Snapshot)	Monthly	98.00%	97.40%	97.40%	90.60%	94.10%	-	-	-	Up is Good Neutral



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Projects - Large	CORP10L	Large Project - Housing development (HCA partnership)	Quarterly	-	Amber	Amber	Amber	Amber	-	-	-	Neutral	◀▶ Neutral
		Large Project - Housing ICT Programme	Quarterly	-	-	Green	Green	Green	-	-	-	Neutral	◀▶ Neutral
Resident and Corporate Surveys	TAP01	% of Talkabout panel satisfied with their local area as a place to live	Quarterly	89.84%	89.94%	88.61%	88.45%	NC	-	NC	-	Up is Good	◀▶ Neutral
		% of Talkabout panel dissatisfied with their local area as a place to live	Quarterly	6.18%	6.29%	8.02%	8.81%	NC	-	NC	-	Up is Bad	▲ Red
	TAP02	% of panel satisfied with the way the council runs things	Quarterly	65.54%	62.13%	57.33%	55.56%	NC	-	NC	-	Up is Good	▼ Red
		% of panel dissatisfied with the way the council runs things	Quarterly	20.32%	22.80%	22.10%	21.62%	NC	-	NC	-	Up is Bad	▼ Green
Tenant Satisfaction Surveys	TSS01	% of tenants satisfied with the way their landlord deals with repairs and maintenance generally	Annual	80.56%	78.72%	79.86%	-	-	-	-	-	Up is Good	◀▶ Neutral
		% of tenants dissatisfied with the way their landlord deals with repairs and maintenance generally	Annual	11.79%	15.02%	12.66%	-	-	-	-	-	-	Up is Bad

Note: A Number of Homelessness Indicators are currently being adjusted and therefore more complete figures will be available from Q3