

# City of York Council Plan 2019-2023



Working together...

<p><b>Well-paid jobs and an inclusive economy</b></p> <ul style="list-style-type: none"> <li>• Deliver a New Economic Strategy</li> <li>• Review approach to Financial Inclusion</li> <li>• Align with Make it York on Economic Strategy</li> <li>• Create a community business representative role</li> <li>• Develop sustainable and ethical procurement policies</li> <li>• Align the Adult Skills agenda with the new Economic Strategy</li> <li>• Promote vocational education in sustainable building</li> <li>• Work across the region to secure devolution</li> <li>• Identify options for a Tourist Levy</li> <li>• Create new commercial spaces</li> </ul>	<p><b>A Greener and Cleaner City</b></p> <ul style="list-style-type: none"> <li>• A new climate change committee and strategy</li> <li>• A road map to zero carbon by 2030</li> <li>• Prioritise street level and environmental services</li> <li>• Review waste collection options</li> <li>• Align strategies to protect the environment</li> <li>• Supplementary Planning Guidance on zero carbon building</li> <li>• Review single use plastic</li> <li>• Mitigate and adapt to extreme weather events</li> </ul>	<p><b>Getting Around Sustainably</b></p> <ul style="list-style-type: none"> <li>• Review city-wide sustainable public transport options</li> <li>• Lobby for investment in rail connectivity</li> <li>• Identify options to move fleet to low/zero carbon</li> <li>• Expand York's electric vehicle charging point network</li> <li>• Work in partnership to deliver low/zero carbon transport</li> <li>• Use digital technology to enhance transport systems</li> <li>• An interchange as part of York Rail Station frontage project</li> <li>• Implement York's first Clean Air Zone</li> <li>• Enhanced resident parking and pay-on exit at CYC car parks</li> <li>• Review potential to extend operation of Park and Ride sites</li> <li>• Identify opportunities to make bus travel more convenient</li> </ul>
<p><b>Creating Homes and World-class Infrastructure</b></p> <ul style="list-style-type: none"> <li>• Deliver the Local Plan</li> <li>• Progress the Community Stadium, York Central, Castle Gateway, Guildhall, and Housing Delivery Programme</li> <li>• Deliver a greater number of affordable homes</li> <li>• Use the new Design Manual 'Building Better Places'</li> <li>• Ongoing programme of improvements to Council homes</li> <li>• Deliver housing to meet the needs of older residents</li> <li>• Review HMO licensing</li> <li>• Prioritise support for rough sleepers</li> <li>• Progress Digital York and enhance connectivity in the city</li> <li>• Work with York Central Partnership to get the best for York</li> </ul>	<p><b>Our City Outcomes</b></p> <p>Supporting a good quality of life for everybody</p>	<p><b>Good Health and Wellbeing</b></p> <ul style="list-style-type: none"> <li>• Contribute to MH, LD and H&amp;WB Strategies</li> <li>• Improve mental health support and People Helping People</li> <li>• Support individuals' independence in their own homes</li> <li>• Continue the older people's accommodation programme</li> <li>• Support substance misuse services</li> <li>• Invest in social prescribing, Local Area Coordinators and Talking Points</li> <li>• Open spaces available to all for sports and physical activity</li> <li>• Make York an 'Autism friendly' city</li> <li>• Embed 'Good Help' principles in services</li> <li>• Safeguarding a priority in all services</li> </ul>
<p><b>A Better Start for Children and Young People</b></p> <ul style="list-style-type: none"> <li>• Strengthen work to build family resilience</li> <li>• Continue the improvement of children's social care</li> <li>• Prioritise improved outcomes for our most disadvantaged</li> <li>• Work across sectors to improve apprenticeships and in-work progression</li> <li>• Tackle rise in Mental Health issues</li> <li>• Focus on Early Years and its impacts</li> <li>• Give young people access to a full culture and arts offer</li> <li>• Increase the number of foster carers and adopters</li> <li>• Improve play and sports provision for young people</li> <li>• Develop a York Citizenship offer</li> </ul>	<p><b>An Open and Effective Council</b></p> <ul style="list-style-type: none"> <li>• Ensure strong financial planning and management</li> <li>• Undertake an Organisational Development programme</li> <li>• Continued emphasis on absence management and wellbeing</li> <li>• Deliver the Council's digital programme</li> <li>• Maintain commitment to apprenticeship programme and real Living Wage</li> <li>• Design processes around needs to residents, businesses and communities</li> <li>• Prioritise the delivery of schemes at a ward level</li> <li>• Use procurement approaches to address climate emergency and secure social value</li> <li>• Review the Council's current governance structures</li> </ul>	<p><b>Safe Communities and Culture for All</b></p> <ul style="list-style-type: none"> <li>• Enable communities to take ownership of improving their local area</li> <li>• Expand the 'People Helping People Scheme'</li> <li>• Explore social prescribing at a local level to tackle loneliness</li> <li>• Use MyCityCentre to define for an improved city centre</li> <li>• Develop the cultural and sporting offer</li> <li>• Deliver an inclusive cultural strategy</li> <li>• Support investment in our cultural assets</li> <li>• Work with the Police and others to make York safer</li> <li>• Review the Council's approach to equalities</li> </ul>

And make a difference

To improve...

# City of York Council Plan 2019-2023



## Key Performance Indicators

These indicators will be used to show us how we are progressing towards the outcomes as a city

Good Health and Wellbeing	Adults that are physically active for 150+ moderate intensity minutes per week
	% of children in Reception recorded as being obese
	Overall satisfaction of people who use services with their care and support
	Healthy Life expectancy at birth - Female / Male (slope Index).
	Proportion of adults in contact with secondary MENTAL health services living independently
	Adult Social Care - attributable Delayed Transfers of Care
Well-paid jobs and an inclusive economy	Median earnings of residents - Gross Weekly Pay
	Business rates - rateable Value
	% of working age population in employment (16-64)
	New jobs created
	% of vacant city centre shops compared to other cities
	% of working age population qualified - to at least L4 and above
Getting around sustainably	% of working age population qualified - to at least L2 and above*
	GVA (Gross Value Added) per head (£)
	P&R Passenger Journeys / Local bus passenger journeys
	Area Wide Traffic Levels (07:00 -19:00) (Excluding A64)
	Index of cycling activity (12 hour) / % of residents actively cycling and national comparisons
	Index of pedestrians walking to and from the City Centre (12 hour in and out combined)
A Better Start for Children and Young People	% of customers arriving at York Station by sustainable modes of transport
	% of ROAD and pathway network that are grade 4 and below (poor and below) - Roadways / Pathways
	%pt gap between disadvantaged pupils (eligible for FSM in the last 6 years, looked after and adopted from care) and their peers achieving 9-4 in English & Maths at KS4
	% of 16-18 year olds who are NEET who do not have L2 qualification
	Secondary school persistent absence rate
	Voice of the Child - 2 Indicators (Service usage / Life opportunities)
% of children who have achieved a Good level of Development (GLD) at Foundation Stage	
GCSE Results (% of pupils achieving 9-4 in English and Maths at KS4)	
Education Progression (Average Progress 8 score from KS2 to KS4)	

A Greener and Cleaner City	% of Talkabout panel who think that the council are doing well at improving green spaces
	No of trees planted (City and Council level Indicator)
	% of Household waste that is sent for reuse, recycling or composting
	Residual (non-Recyclable) household waste (kg per HH)
	Incidents - Flytipping / Rubbish / Cleansing (includes dog fouling, litter) / Graffiti - On Public/Private Land
	Citywide KPI on air quality
Creating homes and World-class infrastructure	Carbon emissions across the city
	Level of CO2 emissions from council buildings and operations (Net emissions)
	Flood Risk properties assessed at lower level than 2019 baseline
	Average number of days to re-let empty Council properties (excluding temporary accommodation)
	Net Additional Homes Provided
	Net Housing Consents
Safe Communities and culture for all	Number of new affordable homes delivered in York
	Superfast broadband availability / Average Broadband Download speed (Mb/s)
	Energy efficiency: Average SAP rating for all Council Homes
	Number of homeless households with dependent children in temporary accommodation
	Number of Incidents of ASB within the city centre (ARZ)
	% of Talkabout panel satisfied with their local area as a place to live
An open and effective Council	% of Talkabout panel who agree that they can influence decisions in their local area
	% of Talkabout panel who give unpaid help to any group, club or organisation
	All Crime per 1000 population
	Visits - All Libraries / YMT
	Parliament Street Footfall & Secondary Centre Footfall
	Forecast Budget Outturn (£000s Overspent / -Underspent)
Average Sickness Days per FTE - CYC (Excluding Schools)	
Number of days to process Benefit claims (currently Housing benefit)	
Customer Services Waiting Times (Phone / Footfall / Webchat / Satisfaction etc)	
% of complaints responded to within timescales	
CYC Apprenticeships	
FOI & EIR - % In time	