

Annex 2

Tenant satisfaction survey 2018-19 respondent profile

All questions were optional, percentages are calculated by the number of respondents who answered the question divided by the total survey respondents. Where possible all tenants figures are shown, these refer to all lead tenants for each property.

Respondent profile by age

Ageband	Count	TSS respondents %	All tenants %
16-24	12	<5%	<5%
25-44	97	16%	34%
45-64	180	30%	36%
65+	203	34%	26%

Respondent profile by gender

Gender	Count	TSS respondents %	All tenants %
Male	207	35%	35%
Female	311	52%	62%
Prefer not to say	5	<5%	<5%

Respondent profile by ethnicity

Ethnicity Grouped	Count	TSS respondents %	All tenants %
White- British	485	82%	82%
Other	27	<5%	<5%
Prefer not to say	15	<5%	<5%

'Other' ethnicity break down

Other ethnicities	Count	TSS respondents %	All tenants %
White - Irish	<5	<5%	<5%
Any other White background	11	<5%	<5%
Mixed Race	6	<5%	<5%
Asian or Asian British	<5	<5%	<5%
Any other Asian background	<5	<5%	<5%
Black or Black British	<5	<5%	<5%
Any other Black background	<5	<5%	<5%
Other Ethnic Groups	<5	<5%	<5%
Any other background	<5	<5%	NC

Respondent profile by sexual orientation

Sexual orientation	Count	%
Bisexual	9	<5%
Gay man	6	<5%
Gay woman/lesbian	<5	<5%
Heterosexual/straight	392	66%
Prefer not to say	36	6%

Respondent profile by transgender

Transgender	Count	%
Yes	<5	<5%
No	442	74%
Prefer not to say	14	<5%

Respondent profile by disability status

Disabled	Count	%
No	183	31%
Yes	291	49%
Prefer not to say	32	5%

Respondent profile by type of disability

Type of Disability	Count	%
Physical impairment	100	17%
Sensory impairment	27	<5%
Mental health condition	75	13%
Learning disability	14	<5%
Long-standing illness or health	138	23%

Respondent profile by relationship status

Relationship status	Count	%
Civil partnership	7	<5%
Co-habiting	22	<5%
Married	108	18%
Single	283	48%
Other	47	8%
Prefer not to say	24	<5%

Respondent profile by religious belief

Religious belief	Count	%
Buddhist	5	<5%
Christian	268	45%
Hindu	<5	<5%
Jewish	<5	<5%
Muslim	<5	<5%
Sikh	<5	<5%
No Religion	135	23%
Prefer not to say	27	<5%
Other (please specify)	20	<5%

Respondent profile by carer

Carer	Count	%
Yes	51	9%
No	440	74%
Prefer not to say	11	<5%