

**Decision Session - Executive Member for Environment**      8 May 2017

Report of the Corporate Director, Economy and Place

**A Cleaner City**

**Summary**

1. This report provides a review of the service performance in regards to street cleansing over the last eight months, following a commitment by the Executive Member to review the outcomes of the trial at an appropriate time.

**Recommendations**

2. The Executive Member is asked to note the contents of this report and the standards of cleanliness being achieved as a result of changes to the cleansing schedules and increased working with volunteers and ward committees.

Reason: To ensure that best use is made of the available resources for street cleansing activities.

**Background**

3. A report was brought to the Executive Member in January 2016 which recommended a trial of new street cleansing schedules across the city.
4. Following consultation with ward members, the trial of the new schedules commenced in August 2016 for a period of six months.

**Options and Analysis**

**Maintaining Cleansing Standards**

5. The trial included the mechanical sweepers driving at a slower pace to achieve higher standards. The trial period included the leaf fall season which saw additional demands on the service which saw us deploy our mechanical resources and some of our manual resources to concentrate on locations with trees. Due to leaf fall this season being slow and very wet we were actually still seeing leaves being cleared in early January, when they were being blown out of hedge backs and grassed areas.

6. During the trial we took before and after photographs which show the standards which were achieved at various locations across the city (Annex 1).

### **Consultation**

7. Feedback was received by the Communities and Equalities team and was logged and showed that there had been no major issues. (Annex 2)
8. Data on the number of customer contacts regarding all cleansing cases for the period August 2015 to January 2016 and August 2016 to January 2017, as shown in table 1 below, show no increase to levels of contact.

Table 1

	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>Jan</b>	<b>Total</b>
Cleansing Cases 2016/17	121	109	132	80	96	168	<b>706</b>
Cleansing Cases 2015/2016	83	103	146	150	75	147	<b>704</b>

### **Council Plan**

9. The proposals in this report are in line with the Council Plan priority to Place a Focus on Frontline Services.

### **Implications**

10. The report has no implications relating to: Finance, Equalities, Human Resources, Legal, Crime and Disorder, Information Technology, Property.

### **Risk Management**

11. In compliance with the Council's risk management strategy the main risks that have been identified associated with the proposals contained in this report are those which could lead to the inability to meet business objectives and to deliver services, leading to damage to the Council's reputation and failure to meet stakeholders' expectations. The level of risk is assessed as "Very Low" as the consultations and business case development proposals in this report are intended to mitigate this risk. This means that periodic monitoring of standards will need to continue.

## Contact Details

### Author:

Russell Stone,  
Head of Operations,  
Communities &  
Neighbourhoods

01904 553108

### Chief Officer responsible for report:

Neil Ferris  
Corporate Director, Economy and Place

Report Approved



19 April 2017

Wards Affected: All

All



For further information please contact the author of the report.

### Annexes

Annex 1: Before and After photos of cleansing standards

Annex 2: Feedback to Communities & Equalities team

Background Papers: [A Cleaner City – report to Executive Member for Environment 25<sup>th</sup> January 2016](#)