

York Quality Bus Partnership meeting minutes: 21st July 2016

<u>Item</u>	<u>Action by:</u>
<p>1. Present: Keith McNally (Chair - KMc), Bob Rackley (EYMS - BR), Marc Bichtemann (First - MB), Douglas King (Transdev - DK), Mick Gatenby (Arriva – MG), Ian Pearson (Utopia – IP), John Duff (Reliance Motor Services), Tony Clarke (CYC – TC), Andrew Bradley (CYC - AB), Julian Ridge (CYC - JR), Sam Fryers (CYC - SF), Derek McCreddie (CYC - DMcM), Ian Stokes (IS), Nick Stacey (CYC work experience).</p> <p>Councillors present for first part of meeting: Andy D’Agorne, Mary Cannon, Ann Reid, Ian Gillies</p> <p>Apologies: Ben Manuja (CYC), Craig Temple (Connexions), Jim Wallace (Transdev)</p>	
<p>2. Update to members, including operator update:</p> <p>Keith McNally gave a brief update on the forthcoming Buses Bill and the various options which it would allow local authorities and bus operators to use to manage bus services in the future.</p> <p>Bus operators then provided an update on their own operations:</p> <ul style="list-style-type: none"> ▪ Marc Bichtemann noted that First had just introduced some changes to fares, although these were limited to period tickets. He said that First have now introduced mobile ticketing in York, including a 10 trip ‘carnet’. He said that First were also working to iron out some problems with the real time information at stops and that they would shortly be introducing new smartcard ticketing; ▪ Douglas King said that Transdev introduced their new CityZap Leeds-York direct service at Easter and said that there were also now additional Coastliner journeys east of York. He also said that Coastliner would be receiving 10 new buses in the Autumn; ▪ Bob Rackley (EYMS) said that new vehicles had been introduced on the company’s X46 service. 	<p>All to note</p> <p>MB</p> <p>All to note</p> <p>All to note</p>

<p>These had Euro 6 engines and would assist with initiatives to improve air quality in York. They also have free customer wi-fi. Bob said that this initiative reflected rising passenger numbers on the service. Bob also said that EYMS were going to operate service 18 Friday and Saturday evening journeys (York – Holme) on a commercial basis, instead of CYC subsidising them.</p>	<p>All to note</p>
<ul style="list-style-type: none"> ▪ Ian Pearson (Utopia) reported that the company’s York to Selby via Naburn was now operating at an hourly frequency; 	
<p>3. Councillor queries:</p> <ul style="list-style-type: none"> ▪ Cllr D’Agorne asked what was being done to increase public awareness of the new evening journeys on service 415 (York to Selby) It was agreed that CYC could tweet the information and show it on the i-travel York website ▪ Cllr Cannon made a number of comments, specifically: 	<p>Arriva/ CYC</p>
<p>Service 44 suffered from delays from badly parked cars between Acomb and York city centre (JR to check if this problem had been resolved by the new DYLS on Hamilton Drive)</p>	<p>JR</p>
<p>Service 10 often appeared to miss journeys in the Leeman Road area (MB agreed to investigate lost mileage here)</p>	<p>MB</p>
<p>Cllr. Cannon was keen to know what CYC were doing to improve air quality in Leeman Road (DMcC to supply Arup road map document to Cllr Cannon)</p>	<p>DMcC</p>
<p>RTI screens were sometimes inaccurate (MB said this may be linked to the work he notified earlier). JR asked to be informed about any problems at buses@york.gov.uk</p>	<p>All to note</p>
<ul style="list-style-type: none"> ▪ Cllr Gillies made a number of points to the group: <p>First, he was keen for bus operators to reduce delays by adopting cash free payments – for example, smartcards</p>	
<p>Secondly, he said that the representations made to him during the consultation on bus subsidies earlier this year had made it clear that people really valued their local bus services – but he remarked that bus operators had to</p>	<p>All to note</p>

<p>market them effectively to drive use.</p> <p>Thirdly, he said that full Council would today be considering a motion requesting greater adoption of audio-visual announcements across the bus network, particularly to assist deaf and/ or partially sighted people, but also for newcomers or visitors to the area and asked for bus operators to support delivery</p> <p>Cllr Gillies also announced that the Coppergate restriction enforcement would begin again soon and he would be grateful for the assistance of bus companies in supporting initiatives like this.</p> <p>John Duff said that congestion remained a serious inhibitor to operating buses in York – Cllr Gillies said he recognised this and said CYC and bus operators had to work together on solutions. Keith McNally pointed out that parking charge policy also drove bus use to some extent.</p> <p>The Councillors left the meeting at this point.</p> <p>Derek McCreddie and Ian Stokes joined the meeting at this point.</p>	<p>All to note</p> <p>Operators to consider</p> <p>All to note</p> <p>All to note</p>
<p>4. Approval of minutes of previous meeting (in April): The minutes were approved.</p>	<p>All to note</p>
<p>5. Matters arising from the minutes of the April meeting: There was a discussion of the need for a parish council distribution list for timetables and other publicity material. JR agreed to put one together.</p>	<p>JR</p>
<p>6. Local Plan update: Ian Stokes gave an update on the Local Plan and said that consultation on new sites and land allocations had begun on Monday 17th July. IS handed out copies of the consultation “newspaper”. He explained:</p> <ul style="list-style-type: none"> ▪ Site selection was a refinement of the 2014 draft Local Plan ▪ The new proposals included a greater quantity of brown-field sites, in place of green-field sites ▪ The transport model was being updated so that the 	<p>Operators to respond to consultation, copying in AB and JR</p>

<p>new allocations could be considered</p> <ul style="list-style-type: none"> ▪ The bus mode share aspiration for the Local Plan had not been decided at this point ▪ Depending on public response, a new draft Local Plan would be published in January or February 2017 ▪ IS said operators' responses would be very welcome and they should respond through the Local Plan website ▪ John Duff said that it was important the Local Plan proposals considered the area round the Hospital, which was increasingly congested. 	
<p>7. Low Emission Bus/Clean Bus Fund bids. DMCC updated the group on various funding bids in York, specifically:</p> <ul style="list-style-type: none"> ▪ The clean bus technology fund – to retro-fit buses used on education contracts with new exhausts with better emission performance – this could only be finalised once an announcement had been made about the award of CYC's new education bus services contract ▪ Low Emission Bus Bid – bid submitted in October – no announcement expected imminently. ▪ Go-ultra-low – York was one of 8 successful cities bidding to this fund and had secured an £800,000 capital grant towards the installation of new vehicle charging infrastructure ▪ BSOG reform – DMCC said that the DfT may soon consult on a reform of BSOG <p>Douglas King asked for an update on the position with procuring the new electric drive train for the City Tour buses – DMCC responded that this was ongoing but “looking hopeful” and should be awarded soon.</p>	<p>CYC to inform operators when announcements have been made.</p>
<p>8. Bus subsidies: AB distributed a summary of the changes to services and thanked operators for their assistance and patience in working on this issue. AB requested that where operators were either withdrawing or significantly</p>	<p>Arriva / First / Reliance / Transdev</p>

<p>amending services as a result of the subsidy changes, that operators advise their passengers through on-bus notices or leaflets.</p>	
<p>9. BBA update: JR advised that the BBA subgroup would next meet on the same day as the September QBP. He provided an update on key BBA schemes:</p> <ul style="list-style-type: none"> • Rougier Street – planning permission has been granted and installation of the new shelter is earmarked for December 2016. MB asked whether it might be possible to deploy temporary Real Time displays on the scaffolding and if the information posters could be updated. • Museum Street – the bus shelter for this location is being procured with the Rougier Street shelter. • Clarence Street – the proposed improvements for Clarence Street will be considered at a Scrutiny meeting next Monday. • Bus Information Point – the contractor transition from York Pullman to Visit York is now complete. It is intended that Visit York will be able to retail a full suite of bus ticket products in the coming weeks. • A59 improved traffic signal coordination will be installed on the A59 (from the A1237 – ‘The Fox’ and along Water End as far as Salisbury Terrace) in September. Improvements will also be made to Tadcaster Road, but these will not be implemented until the A59 works are complete. • Fulford Road: A ‘Friday only’ plan for the traffic signals on the A19 south is to be implemented to better manage the spike in traffic demand at this time of the week. The new signal detection system is complete. • ‘Pinchpoint’ funding: the junction at Crockey Hill on the A19 (south of York) has been identified as a key pinch-point requiring attention. A scheme is likely to be forthcoming in the coming months. 	<p>Performance Group to take forward</p>
<p>10. Performance Group: SF said that the new punctuality indicator was now published every month. He said that, with the loss of Will Pearson the group was looking to appoint a new chair at its next monthly meeting. MB</p>	<p>All to note and MB to liaise with SF</p>

<p>offered to chair this group. This was put to a vote of the meeting and was accepted.</p> <p>SF also said that services were likely to be disrupted on Hull Road/ Melrosegate from works to gas services.</p>	
<p>11. Real time information system: AB advised that suppliers ‘Cloud Amber’ and ‘Nimbus’ would be delivering the Yorkshire-wide Real Time Information System following a procurement exercise undertaken by West Yorkshire CA in partnership with CYC and South Yorkshire PTE. To allow smooth transition between systems, the contract with current supplier ‘VIX’ had been extended to March 2017, with First’s PMR licence also extended.</p> <p>There had been substantial personnel changes in the project. The new Project Manager is John Paddington.</p> <p>Smartcards: AB gave Ben Manuja’s apologies and said that the desk top product loader would shortly be up and running at the Railway Station bus point, with the on-street kiosks now installed across central York.</p>	<p>All to note</p> <p>All to note</p>
<p>12. AOB</p> <p>Chairs of sub-groups: It was agreed that there should be a discussion of management and chairing of the QBP sub-groups at the next QBP meeting</p> <p>Kerbspace in central York: AB said that bus stopping space in central York continued to be under pressure from other developments in the city – most recently in Rougier Street. Operators were asked to make representations to CYC about their need for kerbside stopping space in central York to assist officers in making the case for its preservation.</p> <p>Bus Surgery: a bus surgery was suggested for Saturday September 24th, with EYMS providing one of their vehicles to host it.</p> <p>CPT: KMcN said that there was currently no CPT regional manager, but operators should contact KMcN if they had any matters they wished to bring to CPT attention.</p>	<p>All to note</p>

<p>13. Date of next meeting: to be Monday 10th October, 1400 – 1600hrs.</p> <p>14. Date of next BBA meeting to precede the full QBP between 1300 and 1400hrs.</p>	<p>All to note.</p>
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