

Audit & Governance Committee

24 September 2014

Report of the Director of Customer and Business Support Services

Key Corporate Risk Monitor One 2014/15

Summary

1. The purpose of this paper is to present to Audit & Governance Committee (A&G) an update on the key corporate risks, and to highlight in more detail any emerging risk issues with a view to members considering any further information they would wish to receive on these matters.

Background

2. The risk management process at York ensures that all key and emerging risks are reported regularly to A&G on at least a quarterly basis. The purpose of this paper is to provide assurance that the council identifies understands and effectively manages its key risks.

Corporate Risk Review

3. Zurich Municipal Risk Management Services have been supporting the council in undertaking a corporate risk review as reported in the Quarter 4 (2013/14) report. The risks identified through these sessions are set out in the corporate risk register at Annex A. There is still further work to be undertaken in developing a full set of controls and actions for each of these risks.
4. There is still further work to be carried out in identifying fully all the risks facing the council. This includes looking at partnership, programme and project risks over the coming 12 months.

Critical level Risks

5. There are currently no critical level risks however it is worth noting that the risk associated with the care act 'failing to deliver the requirements of the Care Act' has recently had its rating reduced from Critical to high following the recent Department of Health stocktake. This shows the progress made recently in implementing the controls and actions required to deliver this change successfully. The Care Act is one of the largest changes in legislation that authorities have had to face providing more emphasis than ever before on prevention – shifting from a system which manages crises to one which focuses on people's strengths and capabilities and supports them to live independently for as long as possible.

Embedding risk into the organisation

6. To continue to embed risk within the organisation we need to improve the level of knowledge around what risk management is and what benefits it can bring to the individual as well as the organisation. With this in mind, we will shortly be arranging training for internal colleagues and members. Zurich have agreed to facilitate the initial sessions which are intended to be more interactive engaging participants in understanding and owning their risks.
7. In association with this work, we are also meeting with Heads of Service to look at operational risk and how that might be captured within the corporate risk register. This provides them with a formal route to escalate risks to DMT through an escalation process should this be required. It is good practice that in order to ensure risk is effectively embedded throughout the organisation, risk information should be available to, and utilised by services in their day to day operations.

Directorate Risk Reports

8. There are no Directorate Risk reports for inclusion in this risk monitor as all directorate risks have been refreshed. They will recommence in Risk Monitor 2.

Options

9. Not applicable.

Council Plan 2011 - 2015

10. The effective consideration and management of risk within all of the council's business processes helps support achieving 'a confident collaborative organisation' and aids the successful delivery of the five priorities.

11. Implications

- (a) **Financial** - There are no implications
- (b) **Human Resources (HR)** - There are no implications
- (c) **Equalities** - There are no implications
- (d) **Legal** - There are no implications
- (e) **Crime and Disorder** - There are no implications
- (f) **Information Technology (IT)** - There are no implications
- (g) **Property** - There are no implications

Risk Management

12. In compliance with the council's Risk Management Strategy, there are no risks directly associated with the recommendations of this report. The activity resulting from this report will contribute to improving the council's internal control environment.

