

# **Report of the Chair of Customer & Corporate Services Scrutiny Management Committee**

**22 March 2018**

1. This report is submitted by the Chair of Customer & Corporate Services Scrutiny Management Committee (CSMC), in accordance with the constitutional requirements set out in Standing order 8.3 (m) to update Council on scrutiny work and to set out any recommendations such as may be made to Council in relation to that work.

## **Finance and Performance**

2. Since the last report on 14 December 2017, the Health, Housing and Adult Social Care Policy and Scrutiny Committee, the Economy and Place Scrutiny Committee and the Children, Education and Communities Policy and Scrutiny Committee have all received their Third Quarter Finance and Performance Monitoring Reports. CSMC had been due to consider its Third Quarter report on 12 March but that meeting was deferred due to business scheduled for the meeting not being available on time. Finance and Performance reports are not within the remit of the Economy & Place Policy Development Committee.

## **Attendance of Executive Members**

3. No Executive Member has attended scrutiny committee meetings since the last report to Council.

## **Pre-Decision Call-Ins**

4. There have been no pre-decision call-ins since the last report to Council.

## **Post-Decision Call-Ins**

5. There have been no post-decision call-ins considered by the Customer and Corporate Services Scrutiny Management Committee since the last report to Council.

## **Customer & Corporate Services Scrutiny Management Committee**

### Petitions

6. At each of its meetings, this Committee continues to receive its standing report on Council petitions providing details of new petitions received by the Council and the appropriate course of action.

## Scrutiny Work

7. The Customer and Corporate Services Scrutiny Management Committee has met once since the last report to Council. In January the Committee considered update reports on the Council's Attendance and Wellbeing Project (sickness absence) and Consultation on the Delivery of the Council's ICT Strategy. Members also considered the Annual Review of Complaints and the Implementation of Recommendations arising from the previously completed One Planet York Scrutiny Review. In addition the Committee considered the Scrutiny Review Support Budget and decided to request up to £10,000, with the final figure to be agreed by the Chief Officer in consultation with the Chair.
8. As mentioned in paragraph 2 a meeting scheduled for 12 March was postponed due to business scheduled for the meeting not being available on time.

## **Health, Housing & Adult Social Care Policy & Scrutiny Committee**

9. The Health, Housing & Adult Social Care Policy & Scrutiny Committee has met twice since the last report to Council. In January the Committee were presented with update reports on The Retreat Improvement Plans following an earlier inspection by the Care Quality Commission, and the Older Persons' Accommodation Programme. Members also received their six-monthly Quality Standards Assurance Report on Residential, Nursing and Homecare Services.
10. To cover housing element of the Committee's remit, Members considered a report on the Implementation of Recommendations from Housing Registrations Scrutiny Review, previously completed by the former Communities and Environment Policy and Scrutiny Committee, and an Update Report on Housing Allocations and Choice-Based Lettings.
11. In February the Committee received a report and 3D animation by Tees. Esk and Wear Valleys NHS Foundation Trust and P&HA Architects on the progress of developments for a new mental health hospital for York and Selby.
12. Since the restructure of scrutiny committees to align with directorates and the addition of housing matters to this Committee's work load, a number of reports previously considered at meetings of the former Health and Adult Social Care Policy and Scrutiny Committee are now dealt with via email and are only brought to Committee if Members raise any concerns.

### **Children, Education & Communities Policy & Scrutiny Committee**

13. This Committee has met once since the last report to Council. In January the Committee received a bi-annual update from York Museums Trust and a bi-annual update on Safeguarding & Looked after Children. In addition, the WWII Commemorations Scrutiny Review Task Group presented their draft final report for the Committee's consideration which led to the review recommendations being presented to the Executive on 25 January 2018.
14. The Committee also met twice informally to consider a scrutiny topic proposed by Cllr Stuart Barnes on the Health & Wellbeing of Young People. The proposal was that the Committee would undertake a joint review with members of the Health Housing & Adult Social Care Policy & Scrutiny Committee. However having received an overview of the current arrangements and the ongoing work in support of the health and wellbeing of young people, the Committee agreed not to proceed with a review at this stage and instead to receive regular updates on progress.

### **Economy and Place Policy Development Committee**

15. Since the last report to Council, this Committee has met twice. In January it received an overview of the ongoing work to renew Make it York's Service Level Agreement. It also considered a draft Fleet Replacement Policy drawn up in response to the guiding principles identified by the Committee previously. The Committee endorsed the draft policy ahead of its presentation to the Executive Member for Transport & Planning.
16. This month the Committee met again to receive a presentation on CYC's current Cycling Strategy & Requirements for a Local Cycling & Walking Infrastructure Plan, and to agree their response to the Council's draft Asset Management Strategy. The Committee also gave consideration to undertaking a policy development review on how the city may improve its standing as a creative hub. Finally, the Committee provided feedback on their performance and contribution to the scrutiny function during the trial period of the new Economy & Place Committees, for inclusion in a report being prepared for full Council.

### **Economy and Place Scrutiny Committee**

17. This Committee has also met twice since the last report to Council. In January Members received a presentation on the Council's ongoing major Asset Management projects. They also received a bi-annual

update from the Environment Agency on CYC's flood defences action plan, and an update on the Park & Ride Contract. Finally, the Committee received an overview of the use of volunteers across the Economy & Place Directorate and were given an understanding of the associated risks.

18. At the beginning of this month the Committee met again to receive an update on the commissioning and going live of Allerton Park Waste Recovery Centre, and to provide feedback on their performance and contribution to the scrutiny function during the trial period of the new Economy & Place Committees, for inclusion in a report being prepared for full Council.