

**Update on Implementation of Recommendations from Previously  
Completed Domestic Waste & Recycling Scrutiny Review**

**Summary**

1. This report provides Members with an update on the implementation of the recommendations arising from the previously completed Domestic Waste & Recycling scrutiny review, and asks Members to sign off the review recommendations.

**Background**

2. In June 2012 the Community Services Overview & Scrutiny Committee met to consider a number of possible topics for scrutiny review during the 2012/13 municipal year. They also received information on a number of planned service reviews by Directorates for areas within the committee's remit, which included:
  - The rationalisation of waste rounds (including consideration of a move away from the policy on same day waste collection arrangements)
  - Policies at household waste sites
  - Green waste collection
  - Commercial waste/recycling/incinerator
3. Discussion took place regarding a proposed topic on commercial waste. Officers provided information as to why commercial waste income targets were not being achieved and the charging structure, together with an update on the waste incinerator plan and the alternative arrangements that might be put in place depending on the outcome of an ongoing planning application.
4. In view of the planned service review of commercial waste, the Committee agreed that it would not be appropriate to carry out a scrutiny review on that topic at that time. However, they agreed there were aspects of domestic recycling that merited review e.g. the disparity

between rates of recycling within different parts of the community and comparisons with other local authorities.

5. At a meeting in July 2012, the Community Safety Overview & Scrutiny Committee considered an associated scrutiny topic submitted by Cllr Healey on Domestic Waste Recycling.
6. In coming to a decision to review the topic, the Community Safety Overview & Scrutiny Committee set up a Task Group to carry out the review on their behalf and agreed the following remit:

Remit - To identify future improvements in CYC's working methods in order to increase domestic waste recycling

Key Objectives:

- i. To consider best practice from exemplar Local Authorities including incentive schemes
  - ii. To consider the views of CYC waste operatives
  - iii. To gather evidence on the effectiveness of the initiatives scheduled for this financial year.
7. The review was completed in September 2014 and the review final report was presented to Cabinet in October 2014. At that time Cabinet approved all of the recommendations arising from the review, as listed below:
    - i. Future area based project work should use whole daily collection rounds where practical to facilitate more efficient data collection, analysis and reporting.
    - ii. The branding should be developed, and bespoke and consistent campaign communications should be produced.
    - iii. Future door step surveys should be carried out in-house or by other lower cost methods rather than be an external company.
    - iv. Where practical, project work should be developed in conjunction with our local higher education establishments to give added value to the process and reduce the costs.
    - v. Future campaigns should follow the example of this review by strictly measuring costs against benefits.
    - vi. The level of savings expected to be achieved with project work should be identified, to establish a base against which all future campaigns can be measured.
    - vii. Sufficient resources and capacity be maintained to enable the continuation of work at a community level and to allow officers time

to establish measures that may foster longer term behavioural change and sustained levels of participation.

- viii. Future campaigns to include working with parish councils, residents' associations and schools.

### **Implementation Update**

8. The Executive Member for the Environment has subsequently commissioned a more comprehensive review of the service which aims to incorporate the recommendations of the scrutiny committee. A report on this is scheduled to go to the Executive Member's next decision session on 18 November 2015, and the Executive Member has asked that the report be shared with this Committee, as an update on progress in the development of the service as well providing an opportunity for the Committee to feedback its views on the proposed new actions.

### **Options**

9. In light of the update information provided, Members may choose to sign off the review recommendations if it is agreed that implementation has been superceded by the planned development of the service as detailed in the report at Annex A.
10. Alternatively, Members may request further information and the attendance of the relevant officers at a future meeting to clarify how the new proposals will address the issues identified through the Domestic Waste scrutiny review.

### **Council Plan 2011-15**

11. The Domestic Waste & Recycling Scrutiny Review supported the Council's previous priority to Protect the Environment i.e. to be one of the best performing areas in the country for waste services; producing less waste overall and re-using, recycling and composting more household waste.

### **Implications & Risk Management**

12. There are no known implications or risks associated with the recommendations made in this report.

### **Recommendations**

13. Members are recommended to:

- i. Note and comment on the planned development of CYC Waste Services as detailed in the Executive Member report at Annex A
- ii. Agree that the recommendations arising from the Domestic Waste & Recycling Scrutiny Review will be addressed through the planned development of the service.
- iii. Sign off the previous review recommendations and confirm that no further updates specific to that scrutiny review are required.

Reason: To complete the work on the Domestic Waste & Recycling Scrutiny Review in line with scrutiny procedures and protocols.

**Contact Details**

<b>Author:</b>	<b>Chief Officer Responsible for the report:</b>
Melanie Carr	Andrew Docherty
Scrutiny Officer	Assistant Director, Governance & ICT
Scrutiny Services	01904 55
01904 552063	

**Report Approved**  **Date** 6 November 2015

**Wards Affected:** **All**

**For further information please contact the author of the report**

**Background Papers:** None

**Annexes:**

Annex A – Executive Member for Environment Report on Waste Services