

## **Annexe D: National Indicator 14 Framework**

The effective implementation of the new Duty to Involve will at least in part be assessed by a national indicator NI14 – the percentage of people who feel that they can influence decisions in their locality in relation to the area within a 15-20 minute walk from the respondent's home.

To support the information collected by the Place Survey on this indicator, the Government Office have also developed a framework for NI4. This places a great expectation on quality engagement which leads to an involved population who can influence decisions of the council and our partners.

NI14 asks ten key questions:

1. How well does the local authority and its partners know and engage with communities?
2. How far engagement extends to vulnerable, disadvantaged and marginalised groups?
3. How far have communities and their representatives been engaged effectively in developing the outcomes for their area, and in assessing whether they have been delivered?
4. Are local people provided with a spectrum of opportunities to have their say and get involved in activities over and above being informed and consulted?
5. How effective are local authorities and their partners in co-ordinating their engagement activity and communicating its impact on their decisions?
6. How far is the local authority making increased efforts to revitalise local democracy by ensuring the profile of elected members is moving towards that of the population as a whole, as well as promoting and facilitating democratic engagement?
7. Is the third sector being developed actively so that it can work with partners to enable diversity of views to be heard?
8. Are governance arrangements in place across the partnership and within agencies so that there is effective challenge of empowerment activity?
9. Do commitments made in partner strategies around community involvement in service design make their way into delivery?
10. Are arrangements in place to ensure that frontline workers are themselves empowered to deliver community engagement commitments?